

01/28/2008

TO WHOM IT MAY CONCERN,

ETCH HOUSTON HAS BEEN OUR SOLE TINT VENDOR FOR OVER THE PAST YEAR. WE HAVE USED SEVERAL TINT VENDORS IN THE PAST, BUT RONALD WITH ETCH HOUSTON HAS BEEN THE MOST CUSTOMER SERVICE ORIENTED COMPANY THAT WE HAVE EVER USED HERE AT OUR LOCATION. I HAVE BEEN WITH CHAMPION FORD FOR ABOUT 10 YEARS NOW. THEY ARE BY FAR THE BEST, THEIR COMMITMENT TO OUR COMPANY AND SATISFACTION OF OUR CUSTOMERS IS PRIORITY NUMBER #1. THEY HAVE NEVER BEEN LATE TO CUSTOMER APPOINTMENTS AND ARE ALWAYS HERE WHEN CALLED. RONALD'S STAFF IS VERY KNOWLEDGEABLE ON THEIR SERVICES AND HAS ALWAYS GONE ABOVE AND BEYOND ON EVERY VEHICLE THEY DO FOR US. THEY WARRANTY AND GUARANTEE ALL OF THE SERVICES THEY PROVIDE. THEY ALSO DO OUR VINYL RACING STRIPES AND GOLD PLATING. I HAVE HEARD ONLY GOOD THINGS FROM OTHER DEALERS THAT USE THEM SUCH AS ( A.C. COLLINS FORD, CHAMPION ACURA, CHAMPION HYUNDAI, CHAMPION CHRYSLER, & CHAMPION JEEP) JUST TO NAME A FEW. IF YOU HAVE ANY QUESTIONS ON THERE BEHALF, FEEL FREE TO CONTACT ME AT (713) 899-1330 SALES DIRECTOR FOR CHAMPION FORD GULF FREEWAY OR YOU CAN E-MAIL ME AT COXB1@AUTONATION.COM



BRYAN COX  
SALES MANAGER  
713-371-4000

